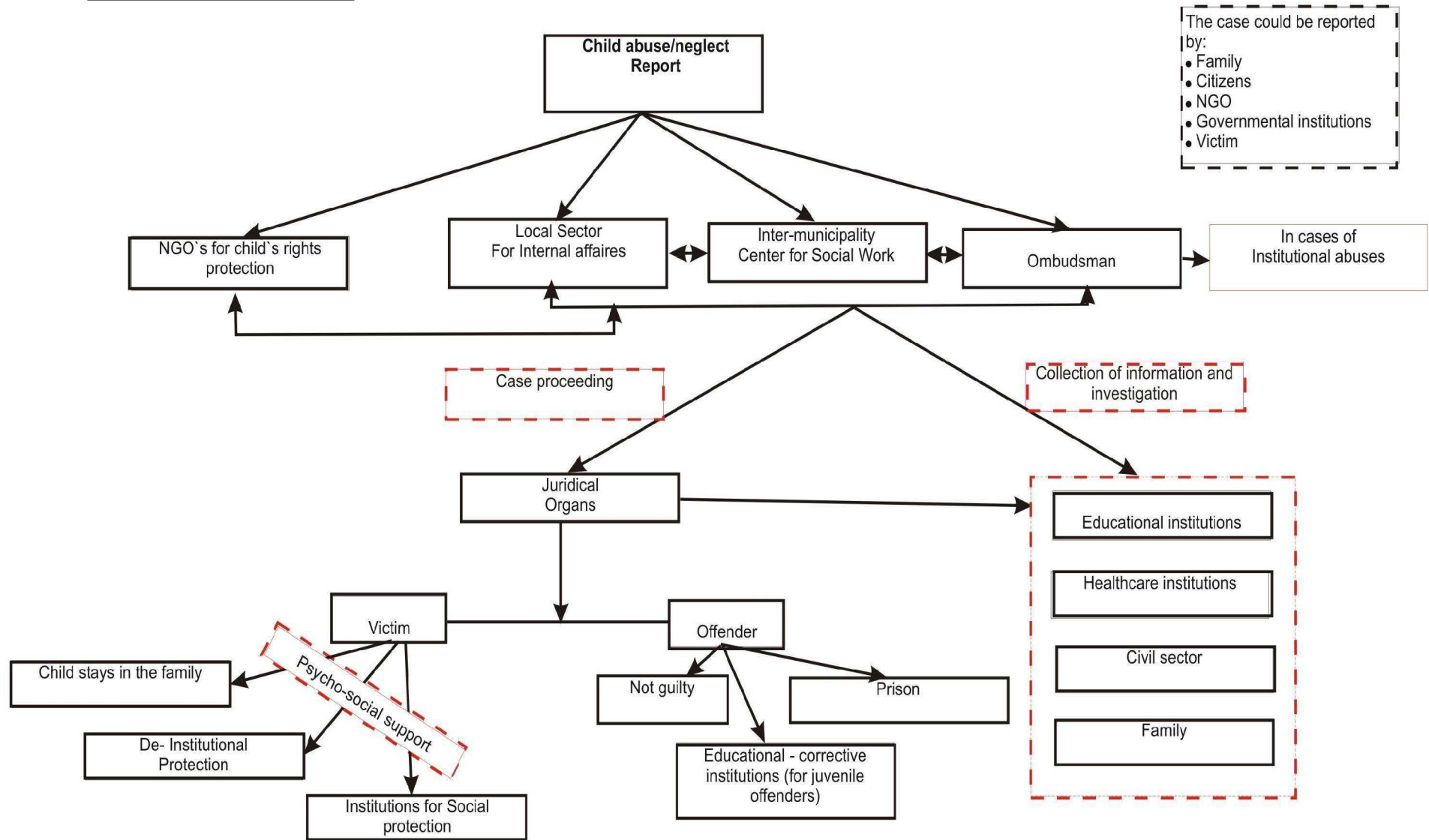


MACEDONIA



A case of child abuse can be reported by the family or relatives, by the citizens (neighbours, friends, unknown person, witness etc.), by the NGOs, institutions (for healthcare, education, child care etc.), governmental institutions, and by the victim itself (but its very rare and uncommon situation).

The person who is reporting the case of child abuse can address directly the key duty carriers and specific NGOs:

1. NGO – working with child abuse cases and protection of children rights in the Republic of Macedonia offering psychological, social and legal support
2. Police – in case when a child's life or health is at risk, police can intervene directly
3. Municipality Centre for Social Care – the active parts of the Ministry for Labour and Social Politics directly responsible for child right protection, which can start the procedures for investigation, assessment, providing of a juridical, psychological and social protection
4. Ombudsman – when basic rights of the child are violated with acts or actions by the governmental institutions, also when the procedures are delayed, the execution acts are not realised.

The key duty carriers in order to investigate and assess the case can contact various institutions (educational, healthcare, etc.), the family and the witnesses and proceed the case the juridical organs. Representatives of different institutions can work together in a form of interdisciplinary team.